



High Performance Centre Bookings

Terms & Conditions

I hereby acknowledge that I have read and understand the High-Performance Centre Bookings - Terms and Conditions.

At their sole discretion, Cricket ACT staff reserve the right to restrict clients to a particular activity.

Cricket ACT reserves the right to change or cancel any sessions if necessary.

In the unlikely event that a session is cancelled by Cricket ACT generally due to a lack of compliance, a minimum of 6 hours' notice will be given. If Cricket ACT has received payment for the session, a refund or credit towards another session will be offered.

Product

Cricket ACT reserves the right to not accept any booking in its absolute discretion.

Privacy Policy

Cricket ACT respects the privacy of the personal information it collects, uses and discloses in relation to booking users. The personal information collected is used for processing your booking and providing you with cricket related information only.

Bookings/Payments

All Cricket ACT High Performance Centre bookings require an up-front payment for the total value of the booking type.

Booking and payment is to be completed prior to any High-Performance Centre booked sessions.

Cancellation and Refund Policies

For cancellations, more than 24 hours prior to the commencement of a booked session, a full refund, less a \$10 administration fee, will be given.

For cancellations, less than 24 hours prior to the commencement of a booked session, no refund will be given.

If you are unable to attend a session, you have the option to give the session to a friend for no additional fee.

All cancellations are to be provided in writing and sent via email to HPCentre@cricketact.com.au with the outcome determined at the sole discretion of Cricket ACT staff.

Medical Clearance and Consent

If anyone involved in the booked session has a medical condition you are strongly advised to seek a registered medical practitioner's advice before booking.

If anyone involved in the booked session has a medical condition and is unable to obtain clearance from a registered medical practitioner, then he/she cannot participate in the booked session.

In the event of any accident or illness, anyone involved in the booked session authorises for the delivery of medical assistance/hospital treatment as required. You accept full responsibility for all expenses incurred.

By booking a session at the Cricket ACT High Performance Centre, you declare that anyone involved in the booked session are fit to participate in all activities and consent to release Cricket ACT & all staff from any claim or liability arising directly or indirectly from the programmed activities. You also indemnify Cricket ACT against responsibility for any accident, loss, injury, illness or death suffered by anyone involved in the booked session during these activities.

Safety Rules and Regulations

You understand that it is expected that anyone involved in the booked session behaviour will be exemplary always for the safe conduct of the session.

If at any time Cricket ACT staff considers anyone involved in the booked session is jeopardising the safety of others and/or disrupting activities at the centre, then he/she may be asked to stop participating until further notice. Cricket ACT Staff will lodge an incident report of the matter for any future reference.

Wet Weather Policy

In the event of extreme weather conditions preventing the session occurring, Cricket ACT will provide a full refund or a credit for future High-Performance Centre booked sessions.

Heat Policy

35 degrees and above the following procedures will be adopted:

- Participants will receive information on importance of being sensible in hot weather.
- Session lengths will remain, and Cricket ACT will recommend more frequent drinks breaks.
- Cricket ACT will recommend rest breaks.
- The person in charge of the booked session will communicate with the Cricket ACT staff member on site about any participants affected by heat.
- Water and sports drink (such as Gatorade or PowerAde) will be supplied for children to refill drink bottles.

Person in charge of the booking can assist by:

- Ensuring all participants are hydrated properly the night before the first day of a program.
- Not engaging a participant if he/she is sick.
- Ensuring all participants have a drink bottle.
- Ensuring all participants hydrate appropriately before the session.

Photos/Videos

Cricket ACT staff may take photos on the day for marketing purposes and media publications relating solely to promotion of the High-Performance Centre for public use. Photos/images will not be provided to third parties and

only first names will be attached to any photo of a child. Unless specified otherwise upon registration, Cricket ACT reserves the right to use their content for advertising purposes.

Liability for Injury

In submitting a booking request, the participant acknowledges that participating in a cricket session at the Cricket ACT High Performance Centre carries with its inherent dangers and/or risks of physical injury. This includes serious injury such as permanent disability, paralysis and even death.

The participant and those involved in the session understand that all participants is voluntarily participating in the session with knowledge of the potential dangers and/or risks involved.

To the fullest extent permitted by law, all participants waive, release, indemnify and forever discharge Cricket ACT (as well as their directors, employees, sponsors, volunteers, agents and representatives) from and against any and all claims and/or loss and/or cause of action arising from any injury, death, loss or damage of any kind suffered by the participant or any third party arising directly or indirectly from the participants' involvement or participation at the Cricket ACT High Performance Centre.

Punctuality, Attendance and Participation

It is the person in charge of the booking responsibility for all participants to arrive in time for the commencement of the session. A warmup is a vital component prior to physical exercise.

Allergens

Those who attend the Cricket ACT High Performance Centre and suffer from nut, or any other type of allergies, are advised to bring any medical treatment required in the event of an emergency. Management and delivery of medical treatment will be the responsibility of the person in charge of the booking.

Lost Property

All Participants will be responsible for their own belongings. We advise children not to bring any valuables with them (iPhones, iPads, Wallets, toys etc.)

Cricket ACT will not be held responsible for the loss or damage of any property.

Informed Consent

By completing any booking online, you give your consent that you have read this document in its entirety, understand and accept all terms and conditions and code of conduct. A completed booking form and payment is classed as consent.

Cricket ACT High Performance Centre – CODE OF CONDUCT

Cricket ACT Responsibilities:

- Develop high quality, friendly programs that appropriately cater for the needs of all participants involved.
- Provide safe equipment for participants to use that are regularly checked.
- Ensure that all employees and volunteers have been checked and supplied Cricket ACT with a Working with Vulnerable People clearance number.

- Provide an environment that is free from bullying and harassment and if bullying and/or harassment are recognised, all efforts will be made to appropriately manage the situation.
- If necessary, first aid is applied to any participant that requires it.

Participants/Parent/Caregiver Responsibilities:

- Ensure that all participants partake in a way that enables the enjoyment of all involved.
- Cricket ACT's rules and regulations in regard to activity and safety are adhered to. This will ensure the safety and wellbeing of all involved.
- Payments are made when required and terms and conditions are accepted prior to participation.